

NORTHERN MARIANAS COLLEGE

REVISED FISCAL YEAR 2014 OPERATIONAL PLAN

END GOALS

Northern Marianas College finalized its operational plan for 2014. The revised operational plan will provide strategic end goals that will define the results we aim to achieve in an ever changing higher education landscape.

1. Student Success

1. Strengthened instruction and services through a systematic evaluation of student learning outcomes (SLOs). *(Recommendation 2)*
2. Improved services to residents of Tinian and Rota. *(Recommendation 1)*

2. Resource Optimization

1. Implemented an effective planning process that emphasized accountability and tied resource allocation and initiatives to the concepts of institutional effectiveness. *(Recommendation 4 and 6)*
2. Provided necessary physical facilities and resources to meet the needs of the College's programs and constituencies. *(Recommendation 4)*
3. Obtained a sufficient number of qualified personnel with full-time responsibility to the institution, and established minimum faculty qualification for all academic instructors. *(Recommendation 3)*

3. Information Technology

1. Secured highly qualified IT personnel and service providers to improve technology support system. *(Recommendation 5)*
2. Improved IT planning, utility and decision-making processes through systematic evaluation to meet institutional needs. *(Recommendation 5)*
3. Integrated technology to enhance student learning. *(Recommendation 2)*

4. Continuous Quality Improvement

1. Secured Reaffirmation of Accreditation.
2. Revised the governance structure in order to ensure clarity and effective College operations. *(Recommendation 6)*

3. Obtained adequate resources to pursue Capital Improvement Projects / plans.
(*Recommendation 4*)

4. Implemented procedures in support of new and revised Board policies that impact College operations. (*Recommendation 7*)

5. CNMI Workforce Needs

1. Expanded efforts to partner with business, industry, and government to identify their needs for a skilled and trained workforce.